



The Quality Policy

The company is committed to the provision of a superior quality service.

It is the policy of Accelerate, to conform to our contracts to the highest standard and in a thoroughly professional manner.

It is the policy of the company to maintain a quality system designed to meet the requirements of EN ISO 9001:2008 in pursuit of its primary objectives.

The company's Quality Manual defines our quality objectives and key procedures.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.

All Directors, Management and Staff are encouraged to offer input as to how quality systems and procedures can be maintained and improved. To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed and is subject to annual audit.

The requirements of the company's quality system are mandatory and all company personnel have a responsibility and obligation to it.

The company, its Directors and management is fully committed to this policy and the systems of work.

Natalie Stallwood
Business and Development Director
Accelerate

